

UF Exchange Advisory Meeting

Date February 11, 2009
Time 3:30 PM to 5:00 PM
Location 507 CSE
Members: Jan van der Aa, Dallas Antley, Mike Conlon, Bill Covey, Erik Deumens, Tom Kisida, Larry Oshins, Erik Schmidt, Barb Sedesse

Notes

1. Room objects. Working with Frank Phillips in UF Facilities Planning, we will create room objects in Exchange for all schedulable rooms at UF. We will also create corresponding room groups which Tier 2 administrators can use to add room administrators. Rooms will not be visible in Exchange unless and until Tier 2 configure the room object and set access rights for scheduling. In this way, the local units retain full control over room visibility and scheduling (read and write access). By pre-loading all rooms, we can guarantee that the rooms in UF Exchange are in synch with the rooms in the Facilities data. We will also ensure a naming standard and the presence of appropriately named security group for the room.
2. Adoptions. The handout shows the adoption of UFAD and UF Exchange as of February 2009. Significant progress is being made in CLAS, the Library, VetMed and Law. Dentistry will join UFAD and HSC Exchange.
3. ProofPoint. CNS has implemented a new email filtering system called ProofPoint (see www.proofpoint.com) The system plays the same role as Spam Assassin, which has been retired. ProofPoint scan outbound email, scores for spam and may quarantine or block. This has led to some implementation issues post-go-live. Some email in CLAS and some email at Bridges was blocked and adjustments and white listing have been put in place to improve email flow. Additional work remains.
4. UF Email Strategy. Several changes to UF Email strategy are being considered:
 - a. "Free outsource" for students. Also known as "email forwarding." Students would be required to forward their ufl.edu address to an email provider of their choosing. Most students have email before they get to UF. They would continue to use that. Students without email would get email from a free email provider of their choice. The UF Webmail system for students would be retired.
 - b. "Covered populations" – some elements of the UF community must use an institutional email system with secure transmission, archiving, dual site operations and other enterprise features. This system is UF Exchange. Some populations with specific security requirements would be required to use it.
 - c. "Email forwarding for life". UF would support the forwarding of gatorlink@ufl.edu for life. This means that alums supported by the Foundation would be able to maintain a forwarding address. Others would be able to send to their @ufl.edu address for life. This results in the GatorLink username being in place for life. Email contact with alums is thought to significantly improve through the use of free outsource and email for life.

None of these approaches involves an institutional relationship with an email provider such as Google.

5. Microsoft Office Communicator. Office Communicator is a Microsoft server-based technology integrated with Exchange that provides audio and video conferencing capability, instant messaging, presence indicators and desktop sharing. This is straightforward to set up and integrate with UF Exchange. Use of the software requires client access licenses which UF currently does not own. Upcoming discussions with Microsoft regarding licensing will include approaches to Communicator. See <http://office.microsoft.com/en-us/communicator/HA102037151033.aspx>
6. Fax Services. Inbound and outbound fax from UF Exchange and Outlook is technically feasible. Microsoft supports outbound only. Inbound requires third party software. UF has licensed Xmedius fax software (see www.xmedius.com) and uses it for purchase order delivery. This software may be integrated with UF Exchange to provide bi-directional fax capability from the desktop over IP without the use of a fax machine.
7. March 1 is the day of the first annual UF Exchange census. We will be counting existing mailboxes on that date for billing in August. Units converting will be pro-rated based on their date of entry.
8. April 21 has been chosen as the date for a half-day UF Exchange technical event focused on Tier 2 support. The event will be held in the JWRU from 9 AM to noon.
9. The next meeting of the UF Exchange Advisory Committee will be March 11th 3:30-5:00 p.m. in CSE 507.